



Orchard Park

HEALTH CARE CENTER

Thomas "TJ" Sylvain Administrator

Leadership is service and reinforced by the true power of giving back. It's putting the needs of others first and helping people develop as highly as possible, which defines Thomas J. Sylvain.

Executive Administrator, TJ Sylvain knows that leadership is a lifelong journey. It starts with a desire to serve others.

His initial start in business was coupled with a high standard to help others. TJ's values are different than most modern business practices that put costs and profits above people. He's happy to restructure the old belief system and put people first. If there is a human need, TJ will find a means to meet it.

TJ is committed to nourish patients' lives "their way" with programs, services and technology that exceed their needs. He continually stands up for those who have little voice and works to uplift others to a higher force of health and power

To his current company, he's very much a stand-out guy and much to his chagrin. He's uncomfortable being front and center. His niche is making others achieve their dreams as he works behind the scenes of business. "People are center stage," says TJ.

Many of the staff says he's a natural at making things happen for those struggling to find their way home. Because he has a drive to help others accomplish their goals, it makes him the obvious person in charge.

He instinctively leads with his values and connects them with organizational practices. It's a seamless creation that allows for optimizing health and well-being and promotes a high level of employee contribution to patient care.

In his early training and after he graduated with a B.S. in Marketing from the University of South Florida, he traveled to intern at many different skilled rehabilitation communities. He honed his leadership skills by experiencing all aspects of working life in a skilled rehab unit. Whether that was serving in the laundry department, housekeeping, or dining room, he excelled at being a team player.

TJ believes his initial start has given him an understanding from all sides and knows that empathy for each other creates a greater family-like connection.

He would be most hesitant in divulging any feat of his skill and ability. You'd have to drag out those words. But he can easily talk about his staff and patients. Their personal accomplishments mean everything to him.

TJ is known as a servant-leader. It's evident to all that he continually strives to be trustworthy, self-aware, humble, caring, visionary, empowering, relational, competent, good steward, and a community builder.